INSTE BIBLE COLLEGE

Student Handbook 2016-2017

Excellence in character, knowledge and ministry
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The Mission and Goals of INSTE

Our Mission
INSTE exists to train and educate the people of God in discipleship, ministry and leadership for the accomplishment of the Great Commission through excellent and affordable distance learning.

Our Objectives
To that end, INSTE provides a distance education curriculum and materials designed for two levels of study:

- Level One—Ministry Training (Discipleship)
- Level Two—Leadership and Ministry Development

In support of that curriculum, INSTE provides training for group leaders plus academic and administrative services to INSTE groups throughout the United States.

Our Vision
Our goal is to foster excellence in knowledge, ministry and character—knowing, doing and being. A graduate of INSTE will be prepared, not only academically but also practically and spiritually, to fulfill God’s purpose for his/her life.

Admissions

Admission to the Certificate Program
Requirements for admission to the certificate program are as follows:

1. A born-again believer who shows signs of spiritual growth. An applicant must give evidence of having received Jesus Christ as Savior and Lord through his/her witness and Christian character.

2. Faithful in attendance and service to his/her local church. INSTE works in partnership with the local church to make disciples. Faithfulness to the church is a sign of spiritual growth.

3. At least 16 years old before starting the course. The applicant who is still in high school must also submit a letter from a parent or guardian. For students ages 14-15 please see below for additional information about the INSTE Youth program.

4. Ability to read and comprehend the INSTE courses. Our commitment is to open enrollment for all committed believers who wish to grow in their faith in Christ. Therefore INSTE does not require a secondary education diploma for enrollment in the certificate program. However, to be able to benefit from these studies, the candidate for admission must be able to read and comprehend the INSTE courses.

5. Authorization of his/her pastor or group leader to take the course. INSTE depends entirely on
the judgment of the local church as to the qualification of the applicant for study. The signature of the pastor or group leader certifies that the applicant fulfills the above requirements for study.

**Admission to the Advanced Certificate or Diploma Program**

Admission to the advanced certificate or diploma program is dependent on successful completion of the certificate program. In some cases, a person who does not have a high school diploma, but has shown his/her ability to benefit from INSTE studies, and fulfills the requisites listed below, will be admitted to the advanced certificate/diploma program. This policy is based on the belief that God equips persons for leadership by gifting them, and that success in the advanced certificate/diploma program can be predicated on the student’s progress in the certificate program.

Requirements for admission to the advanced certificate or diploma program are as follows:

1. *Completion of the Certificate Program with a minimum G.P.A. of 2.3 (C+).*
2. *Two recommendations, one by a church leader of his/her church and his/her Certificate Program group leader*
3. *Evidence of the qualities found in 1 Timothy 3 and Titus 1 and/or the fruit of the Spirit as found in Galatians 5:22-23.*
4. *Complete in its entirety the Application for Admission to the program.*

**Admission to a Degree Program**

The person who has previous college credits as explained under “General Education” for the AA or BA program below may apply for admission to the degree program. The candidate for admission must:

1. *Fulfill all requirements for admission to the advanced certificate/diploma program*
2. *Pay the $75 Application Fee*
3. *Have official transcripts of previous college work sent to INSTE for evaluation*
4. *Apply for and be admitted to the degree program (see the application form).*

**Visiting Students**

A Visiting Student is a student who wishes to take INSTE courses at the Advanced Certificate, Diploma or Degree Level for personal/ministry enrichment; to fulfill academic or credentialing requirements or would like to experience an INSTE course before enrolling officially in a program. Visiting Students do not need to fulfill any program pre-requisites and do not need to have previously taken INSTE courses.
All Visiting Students are expected to complete all of the course work as prescribed in the course syllabus (attendance, exams, assignments, Beyond Academics, etc.). They are also required to have a Temporary Ministry Mentor, who will supervise and evaluate Beyond Academics for the duration of their courses.

The maximum number of courses for which a Visiting Student may register is three (either Advanced Certificate/Diploma or Degree courses). Visiting Students receive credit for the courses they have successfully completed and may request official transcripts from INSTE. All courses studied under a Visiting Student status apply to the programs of study at Inste Bible College should the student wish to pursue a program in the future. In that case, the student would have to fulfill all of the program requirements and expectations. Please note that the application for visiting students is different from the application for admission to the Advanced Certificate/Diploma or Degree Program.

**Delayed Enrollment**

The applications of those who cannot enroll immediately will remain valid for one year. If after that time, the applicants desire to study, they must submit a letter from their pastor certifying that they still fulfill the requirements for study. Those who change churches between the time they submit an application and begin their studies must submit a letter from their present pastor certifying their qualifications for study.

**Academic Information**

**Academic Calendar**

INSTE operates on a six-month semester system.

First Semester: July 1 to December 31

Second Semester: January 1 to June 30

A group may begin a course at any time during the semester. The starting date of the group determines the semester. Courses are designed vertically, which means a student studies only one course at a time. If students wish to study more than one course at a time they may do so. However, it is not recommended for students to study multiple courses in the Advanced Certificate/Diploma/Degree Program at the same time.

**Languages**

All courses are available in English and in Spanish. The courses in the Certificate Program are now available in Chinese. Check with INSTE about the availability of the courses in other languages.
**Study Sequence**

Students generally follow the normal sequence of courses for both Levels. However, under special circumstances, such as the lack of certified leaders or an insufficient number of students to form a new group, a leader may integrate a beginning student into a continuing group. The INSTE office will direct the group leader in the steps required for integrating the new student into a continuing group.

**Attendance**

Attendance at weekly group meetings is mandatory. The student who misses more than one fourth of the meetings of his/her group will be subject to suspension for that course. A group leader should check with INSTE about making up an absence. Missed lesson exams should be taken—proctored by the group leader—before the end of the course.

**Minimum / Maximum Number to Form a Group**

**The Certificate Program.** The minimum number to begin a Certificate Program group is four plus a certified leader. The maximum number of students in a group is ten.

**The Advanced Certificate/Diploma and Degree Programs.** The minimum number to form an Advanced Certificate/Diploma/Degree Program group is two plus a certified leader. The maximum number of students in a group is seven. The Registrar's Office must approve any exceptions.

**Minimum Number to Continue a Group**

A group must have at least two persons plus the group leader to continue studying. If only one person remains, the student may continue if the group leader can find at least one INSTE graduate or former student who promises to meet weekly with the leader and student to provide the needed group dynamics. See "Reviewing a Course."

**Auditing a Course**

Given the nature of the INSTE courses, we strongly discourage auditing. However, under certain circumstances permission will be granted to include an auditor in a group. The audit fee (equal to one-half tuition for the course) gives the auditor the right to attend the class, but not take any exams or receive any credit. The auditor must also purchase the book for the course and agree in writing to complete all assignments. The *Petition to Audit* form is available on the INSTE web site, [www.inste.edu](http://www.inste.edu). Only one person per group may audit. See also INSTE Youth below.

**Reviewing a Course**

An INSTE student may review a course previously studied without cost provided there is room in the group. The form *Permission to Review a Course* is available on the web site. When there is an insufficient number of students to begin a group, reviewers may be added to form the group.
Copyright and Usage of INSTE Textbooks
The interactive texts and corresponding exams are created for the exclusive use of the INSTE program. For this reason, only INSTE students may purchase books. All INSTE material is copyrighted and may not be duplicated without the express written consent of the authors and the copyright owners.

Tests and Exams
The group leader sends the final exams, along with the Record of Attendance and Exams, the evaluations and the answer key to the lesson exams to the INSTE office the week after the final exams are taken. A student must pass the final examination to receive a passing grade.

Final exams.
At the end of the course, the group leader proctors the final examination. Students are not allowed to have access to any notes, the Bible, or the INSTE book while taking their exams. The group leader has the option of reviewing the examination with the group immediately afterward, provided no answers are changed. This option gives immediate feedback to the students on questions they missed, thus providing a learning opportunity. The leader sends the final examinations to the INSTE office for correction. To pass a course the student must receive a passing grade on the final examination.

If a student is not present for the final exam and has a valid excuse for his/her absence, the group leader will set a date for the exam, not more than 15 days after the end of the course. Only the students who have been faithful in attendance and have fulfilled the study requirements will be given the opportunity to make up the exam.

Suspension for absenteeism.
The student who failed by missing more than one fourth of the weekly meetings of a course will not have the opportunity to take a make-up test. He/she will have to repeat the course. See also Attendance.

Reexamination.
If a student has studied faithfully but failed the final exam, he/she may take a make-up exam not later than six weeks after the final exam was received in the INSTE office. The group leader must send the form Petition for Reexamination and the reexamination fee to INSTE, and when received, administer the exam to the student. A final grade no higher than a C will be awarded for re-examination. A student may not retake the final exam to get a higher grade.

Study Suggestions
Specific questions about how to study as an INSTE student should be directed to the group leader. The INSTE curriculum is designed for students to develop the habit of studying everyday
consistently (for at least five days a week). This may be difficult for students to do at first, but after some time it should become a normal routine in the student’s life. The beginning of each lesson contains lesson objectives. Students should review these objectives after completing the lesson to see if they have mastered all of the objectives. If students are able to confidently fulfill the lesson objectives, they will be prepared to do well on the weekly exams and the final exam. In preparation for the final exam, students should study the weekly exams that they have taken as well as the lesson objectives and reviews at the end of each lesson.

Course Overview
For a complete list of INSTE courses, see below under “Programs of Study”. The most important course study material for INSTE students is the course textbook. In fact this is the only required study material for all of our courses (except for Degree students who are required to do collateral reading for each course). Students must take weekly exams over the material they have studied each week. At the end of the course, there is a final exam. For the Certificate in Christian Ministry Program the weekly exams are worth 20% of the student’s total grade and the final exam is worth 80% of the total grade. In the Advanced Certificate/Diploma Program the weekly exams are worth 40% and the final exam is worth 60%. In the Degree Program the lesson exams are worth 40%, the final exam is worth 24% and the term paper and reading report is worth 36% of a student’s final grade. For more specific information about the Degree Program please see our Degree Student’s Guide.

Student Services
Change of Contact Information
Students should notify INSTE if their contact information has changed. This includes a change of address, a new telephone number, or a new email address. Each time a student submits an enrollment or another form we use the contact information provided by the student to update his/her information in our database.

Counseling and Placement
For counseling and placement please contact our registrar, at registrar@inste.edu or by phone at: 515-289-9200.
Grading Scale

<table>
<thead>
<tr>
<th>Letter Grade</th>
<th>Percent Value</th>
<th>Point Value</th>
<th>Comments</th>
</tr>
</thead>
<tbody>
<tr>
<td>A+</td>
<td>100</td>
<td>4.0</td>
<td>Outstanding</td>
</tr>
<tr>
<td>A</td>
<td>94-99</td>
<td>4.0</td>
<td>Excellent</td>
</tr>
<tr>
<td>A-</td>
<td>90-93</td>
<td>3.7</td>
<td>Superior</td>
</tr>
<tr>
<td>B+</td>
<td>87-89</td>
<td>3.3</td>
<td>Very Good</td>
</tr>
<tr>
<td>B</td>
<td>84-86</td>
<td>3.0</td>
<td>Good Work</td>
</tr>
<tr>
<td>B-</td>
<td>80-83</td>
<td>2.7</td>
<td>Moderately Good Work</td>
</tr>
<tr>
<td>C+</td>
<td>77-79</td>
<td>2.3</td>
<td>Solid Average</td>
</tr>
<tr>
<td>C</td>
<td>74-76</td>
<td>2.0</td>
<td>Average</td>
</tr>
<tr>
<td>C-</td>
<td>70-73</td>
<td>1.7</td>
<td>Marginally Acceptable</td>
</tr>
<tr>
<td>D+</td>
<td>67-69</td>
<td>1.3</td>
<td>Below Average</td>
</tr>
<tr>
<td>D</td>
<td>64-66</td>
<td>1.1</td>
<td>Poor Work</td>
</tr>
<tr>
<td>D-</td>
<td>60-63</td>
<td>1.0</td>
<td>Barely Passing</td>
</tr>
<tr>
<td>F</td>
<td>59</td>
<td>0.0</td>
<td>Failure</td>
</tr>
<tr>
<td>CR</td>
<td>-</td>
<td>0.0</td>
<td>Passing/Credit Earned</td>
</tr>
<tr>
<td>I</td>
<td>-</td>
<td>0.0</td>
<td>Incomplete</td>
</tr>
<tr>
<td>R</td>
<td>-</td>
<td>-</td>
<td>Repeated</td>
</tr>
<tr>
<td>W</td>
<td>-</td>
<td>0.0</td>
<td>Withdrawn</td>
</tr>
</tbody>
</table>

Time Limit for a Course
A group must finish a course and submit the final exams with the accompanying forms to the INSTE office within six months (Certificate Program) or three months (Advanced Certificate/Diploma/Degree program) of the starting date for that group to receive credit for the course studied.

Study Extension.
If circumstances merit, an extension of up to six months (Certificate Program) or three months (Advanced Certificate/Diploma/Degree program) will be granted upon request. The request must be made before the time expires for the course. A processing fee of $25 per student must accompany the request for the extension. Additional extensions are not permitted.

Requirements for Continued Study
Continued study is contingent upon the student’s fulfillment of the initial prerequisite of faithfulness to his/her local church. The Advanced Certificate, Diploma and Degree students are required to continue serving in some type of leadership or service responsibility (ministry).
during their studies in INSTE.

Students who do not complete a course may continue with their group in the following course. They will have to retake the dropped or failed course to be able to graduate.

**The Certificate Program**

Students who change churches during their studies in INSTE may continue studying with an existing group if they left the former church in good standing, are faithful in attendance to and support of the receiving church, and have the approval of the new pastor or group leader to continue studying.

**The Advanced Certificate, Diploma, and Degree Programs**

Students who change churches may continue their studies providing that they leave in good standing, demonstrate submission to the leadership of the receiving church, and are immediately incorporated into leadership or service in the receiving church.

If they go to a church in which they are not known and therefore not immediately functioning in leadership or service, they may request in writing to be placed on provisional status for one semester. If at the end of that time, if they are once again active in leadership or service, they may return to regular status.

**Proctoring Procedures**

All exams must be proctored by the designated group leader/church leader. The proctor must be present while the exam is taken. The proctor is responsible to ensure that the students and/or group leader are not copying the answers of others and that they do not have access to notes, a Bible, textbook, or any other study aid. It is the responsibility of the proctor to ensure that the exam of each student/group leader is his/her own work. All online students must be proctored by their group leader or an INSTE staff member while taking their final exam. Before taking the final exam they must show the person proctoring them two things via webcam. First some form of photo identification (like a driver’s license) to verify their identity. Second, they must show that their workspace is clear of notes, their INSTE textbook, or any other study aids.

**Programs of Study**

The two levels of study (Level One: The Certificate Program) and (Level Two: The Advanced Certificate, Diploma, and Degree Program) are structured with the mission and vision of INSTE in mind. To accomplish its mission, those levels are further developed through three non-degree programs (the Certificate in Christian Ministry, the Advanced Certificate in Bible and Theology and the Diploma in Bible and Theology) and two degree programs (the Associate of Arts in Bible and Theology and the Bachelor of Arts in Bible and Theology).
All students, whether in a non-degree or a degree program, study the same courses. Those admitted to a degree program must transfer a certain number of college credits from a duly accredited institution, which is applied toward the requirements for that degree.

**Course Abbreviations and Numbering**

BIB – Bible  MIN– Ministry  THE – Theology  
HIS– History  REL – Religion  

Courses are numbered as follows:  
Certificate in Christian Ministry:  100 Level Courses  

*The Certificate is required to continue in the following programs.*  
Advanced Certificate (non-degree) and Associate of Arts (degree):  200 and 300 Level Courses  
Diploma (non-degree) and Bachelor of Arts (degree):  200 to 400 Level Courses

**The Certificate Program**  
Sequence 1: MIN101 Discipleship 1  
Sequence 2: THE102 Discipleship 2  
Sequence 3: BIB103 Old Testament  
Sequence 4: BIB104 New Testament
### Advanced Certificate, Diploma, and Degree Programs

#### Sequence 1:
- MIN201 Church Leadership
- THE202 Ecclesiology
- HIS203 Church History 1
- HIS204 Church History 2
- MIN209 Beyond Academics 1

#### Sequence 2:
- THE205 Christology
- BIB207 John and His Epistles
- BIB208 Colossians and Ephesians
- MIN210 Beyond Academics 2

#### Sequence 3:
- THE301 Soteriology
- BIB302 Romans and Galatians
- BIB303 Hebrews
- MIN304 Teaching the Bible
- MIN309 Beyond Academics 3

#### Sequence 4:
- THE305 Theology/Pneumatology
- BIB306 The Pentateuch
- BIB307 Hebrew History
- MIN308 Homiletics
- MIN310 Beyond Academics 4

#### Sequence 5:
- THE401 Anthropology/Hamartiology
- REL402 Cults and Religions
- BIB403 Poetic Books
- MIN404 Counseling
- MIN409 Beyond Academics 5

#### Sequence 6:
- THE405 Eschatology
- BIB406 Daniel and Revelation
- BIB407 Prophets and Prophecy
- MIN408 Church Administration
- MIN410 Beyond Academics 6

### Non-Degree Programs

#### Certificate in Christian Ministry

**Requirement: 8 credit hours**

This non-degree certificate program is structured around four crucial discipleship habits: personal devotions, Bible study skills, relationships, and ministry. This program focuses on the character development of the disciple. Intensive discipleship (being) plus foundational Bible and theological input (knowing) lead to ministry (doing). Each believer has gifts, talents and skills that are to be used in the Kingdom of God. Through this program, maturing disciples find their places in the Body of Christ, in which they can serve the Lord with joy and effectiveness.

#### Program Objectives

Through this program INSTE proposes to:

1. Foster growth in discipleship toward spiritual maturity as evidenced in Galatians 5:22-23 and John 15:8.
2. Provide foundational biblical and theological knowledge to growing disciples of Jesus Christ.
3. Prepare believers for ministry (service) based on their giftedness.

Therefore, the student who successfully completes this program will be able to:

1. Demonstrate in his or her life and ministry, growth in discipleship toward spiritual maturity as evidenced in Galatians 5:22-23 and John 15:8.
2. Demonstrate a working knowledge of the Bible and theology at the level presented in this program.
3. Demonstrate an increasing ability to exercise ministry according to his or her giftedness.

Required Courses

MIN101: Following Jesus in Committed Service: Discipleship 1
THE102: Finding your Ministry in the Body of Christ: Discipleship 2
BIB103: Discovering Treasures in the Word of God: The Old Testament

Advanced Certificate in Bible and Theology

Requirement: 38 hours

This program is designed for laypersons desiring to continue their preparation for Christian witness in the marketplace and for lay leadership in the local church. The Advanced Certificate provides a short program for those who cannot commit to the full diploma program at the time of enrollment. It parallels the Associate of Arts program but at a non-degree level.

Program Objectives

Through this program, INSTE proposes to:

1. Provide robust non-degree Bible, theology and ministry preparation for those who will serve in lay leadership in the local church.
2. Prepare laypersons for effective Christian witness in the marketplace so they can share their faith with gentleness and respect (1 Peter 3:15).
3. Provide an intermediary certificate for those called to service in the local church as they continue their studies.

Therefore, the student who successfully completes this program will be able to do the following:

1. Demonstrate a growing ability to use the Word of God effectively in lay ministry.
2. Effectively give Christian witness to those who ask for a reason for the hope they have.
3. Continue to grow in knowledge and ministry throughout his or her lifetime.
Required Courses

The courses listed below are required for both the Advanced Certificate in Bible and Theology as well as the degree program, Associate of Arts in Bible and Theology. The difference between the two lies in the inclusion of collateral reading and writing in the degree program for which the student receives an additional hour of credit for each course.

**Bible**

BIB103: The Old Testament: Discovering Treasures in the Word of God
BIB207: John and His Epistles: The Universal Savior
BIB208: Colossians and Ephesians: The Christological Epistles

Two Bible Electives 4 hours

*Total Bible credit hours: 14 credits*

**Theology**

THE102: Discipleship 2: Finding your Ministry in the Body of Christ
THE205: Christology: The Person and Work of Jesus Christ

One Theology Elective 2 hours

*Total Theology credit hours: 8 credits*

**Ministry**

MIN101: Discipleship 1: Following Jesus in Committed Service
MIN201: Church Leadership: Becoming the Leader God Wants You to Be:
MIN209-309: Beyond Academics 1 –3

One Ministry Elective 2 hours

*Total Ministry credit hours: 12 credits*

**History and Religion**

HIS203: Church History 1: From Pentecost to Protestantism

One History and Religion Elective 2 hours

*Total History and Religion credit hours: 4 credits*
Diploma in Bible and Theology

Requirement: 68 credit hours

This non-degree program, designed for those whom God has called to leadership and ministry, helps develop the emerging leader/minister to be able to fulfill his/her leadership or ministry calling. It also satisfies the academic requirements for ministerial credentials with various denominations. The student is urged to check with his/her denomination concerning specific requirements.

Program Objectives

Through this program INSTE proposes to:

1. Produce Bible-centered leaders and ministers committed to life-long learning.
2. Prepare leaders and ministers based on their giftedness.
3. Individualize leadership and ministry preparation through mentor-guided experiences in ministry.
4. Provide a baseline of biblical and theological knowledge upon which the leader/minister may build throughout his/her lifetime.
5. Teach leaders how to find and learn from mentors throughout their lifetime.

Therefore, the student who successfully completes this program will be able to:

1. Demonstrate a Bible-centric view of ministry.
2. Minister through giftedness from a solid base of biblical and theological knowledge.
3. Continue to grow in knowledge and ministry throughout his or her lifetime.
4. Develop the ability to identify and learn from mentors as well as mentor others.
5. Build upon his or her unique mix of gifts, skills and abilities to be effective in ministry.

Required Courses

Please see the list above called “Advanced Certificate, Diploma, and Degree Programs” for a list of the required courses for both the Diploma in Bible and Theology and the Bachelor of Arts in Bible and Theology. The difference between the two lies in the inclusion of collateral reading and writing in the degree program for which the student receives an additional hour of credit.

Degree Programs

INSTE offers two paths to a degree, simultaneous and sequential. The simultaneous path is described below. See Alumnus Up-Grade to a Degree for information about the sequential path.
Associate of Arts in Bible and Theology

Requirement: 65 hours

(50 hours plus 15 transferred hours)

This program is designed specifically for those called to ministry who desire degree-level preparation for lay ministry. It also provides an intermediary degree for those who cannot commit to the full Bachelor of Arts program at the time of enrollment.

Program Objectives

Through this program, INSTE proposes to:

1. Provide degree-level Bible, theology and ministry preparation for lay ministers who will serve in a variety of positions in church and para-church organizations.
3. Provide an intermediary degree for those called to ministry whose goal is to be life-long learners.

Therefore, the student who successfully completes this program will be able to:

1. Minister through giftedness from a solid base of biblical and theological knowledge.
2. Build upon his or her unique mix of gifts, skills and abilities to be effective in ministry.
3. Confidently give Christian witness in the marketplace to those who ask for a reason for the hope they have.
4. Continue to grow in knowledge and ministry throughout his or her lifetime.

General Education (15 transferred credit hours)

The student must transfer a total of 15 semester hours in general education from a properly accredited college or university. A minimum of two-thirds of the general education requirements must be fulfilled prior to admission to the program. The pending one-third of general education courses must be completed one year after admission to the program.

Humanities and Arts ................................................................. 3-9 hours*
Math and Natural Sciences .......................................................... 3-9 hours*
Social and Behavioral Sciences .................................................... 3-9 hours*

*A minimum of three hours in each division

Collateral Reading Assignments

The student will purchase the books assigned as collateral reading listed in the Degree Student’s Guide and fulfill the assignments for the INSTE courses in which he/she enrolls.
**Required Courses**

The courses listed below are required for the Associate of Arts in Bible and Theology.

**Bible**

BIB103: The Old Testament: Discovering Treasures in the Word of God
BIB207: John and His Epistles: The Universal Savior
BIB208: Colossians and Ephesians: The Christological Epistles

Two Bible Elective ..... 6 hours

*Total Bible credit hours: 19 credits*

**Theology**

THE102: Discipleship 2: Finding your Ministry in the Body of Christ
THE205: Christology: The Person and Work of Jesus Christ

One Theology Elective . 3 hours

*Total Theology credit hours: 11 credits*

**Ministry**

MIN101: Discipleship 1: Following Jesus in Committed Service
MIN201: Church Leadership: Becoming the Leader God Wants You to Be:
MIN209-309: Beyond Academics 1 –3

One Ministry Elective... 3 hours

*Total Ministry credit hours: 14 credits*

**History and Religion**

HIS203: Church History 1: From Pentecost to Protestantism

One History and Religion Elective ..... 3 hours

*Total History and Religion credit hours: 6 credits*
Bachelor of Arts in Bible and Theology

Requirement: 128 hours
(92 hours plus 36 transferred hours)

This program is designed for those who have previous college or university experience and wish to pursue a baccalaureate in Bible and Theology.

Program Objectives

Through this program INSTE proposes to:

1. Produce Bible-centered leaders and ministers committed to life-long learning.
2. Prepare leaders and ministers based on their giftedness.
3. Individualize leadership and ministry preparation through mentor-guided experiences in ministry.
4. Provide a solid degree-level base of biblical and theological knowledge upon which the leader/minister may build throughout his/her lifetime.
5. Teach leaders/ministers how to find and learn from mentors throughout their life-time.
6. Teach leaders/ministers to think analytically and critically in order to present the gospel with gentleness and respect.

Therefore, the student who successfully completes this program will be able to:

1. Demonstrate a Bible-centric view of ministry.
2. Minister through giftedness from a solid base of biblical and theological knowledge.
3. Continue to grow in knowledge and ministry throughout his or her lifetime.
4. Develop the ability to identify and learn from mentors as well as mentor others.
5. Build upon his or her unique mix of gifts, skills and abilities to be effective in ministry.
6. Apologetically communicate the gospel with gentleness and respect.

General Education (36 transferred credit hours)

The student must transfer a total of 36 semester hours in general education from a properly accredited college or university.

Humanities and Arts ................................................................. 6-24 hours*
Math and Natural Sciences ...................................................... 6-24 hours*
Social and Behavioral Sciences ............................................. 6-24 hours*

*A minimum of six hours in each division

The applicant must have at least 24 of the above hours to transfer at the time of application for admission.

Collateral Reading Assignments

In the centuries-old classical model of education, a student would “read for his degree.” There is merit to that approach. John Wesley admonished his young ministers to “read or get out of the
In keeping with our commitment to portability and affordability, reading assignments are based on the purchase of books either digitally or in print from sources such as Amazon.com. The student will do the required collateral reading, book reports and writing assignments as outlined in the Degree Student’s Guide.

**Required Courses**

See the previous list of required courses for the Diploma in Bible and Theology.

**Alumnus Up-Grade to a Degree**

Unlike all other programs offered by INSTE, the Upgrade to a Degree is by independent study and is totally online. Guided individually by a faculty member, the student completes the assignments that raise his/her previous studies in one of the non-degree programs to a degree level.

The Upgrade to a Degree provides a sequential route to the degree for busy leaders and ministers. Instead of simultaneously fulfilling the requirements for the degree, the student may elect to complete the advanced certificate/diploma program and then enroll for the Upgrade program to complete the requirements for the degree.

Students who do not have a sufficient number of transfer credits at the time they enroll are encouraged to enroll in the advanced certificate/diploma program, and after they graduate, enroll in this degree upgrade program after having acquired those transfer credit hours.

The student whose advanced certificate or diploma program did not include Beyond Academics must complete the requirements in Beyond Academics as a part of his/her program.

**Program Objectives**

Through this program INSTE proposes to:

1. Upgrade the advanced certificate or diploma graduate to the standards established for the desired degree program.
2. Provide an avenue for qualifying advanced certificate or diploma graduates to receive a degree.
3. Stimulate the alumnus’ commitment to life-long learning.
4. Teach leaders/ministers to think analytically in order to present the gospel with gentleness and respect.

Therefore, students who successfully complete this program will:

1. Fulfill the requirements for a degree.
2. Refresh their knowledge-base of Bible and theology.
3. Apologetically communicate the gospel with gentleness and respect.
Prerequisites

In addition to having completed the advanced certificate or diploma program, the alumnus must transfer 15 hours (for the Associate of Arts degree) or 36 hours (for the Bachelor of Arts degree) of general education credits from a duly accredited institution. See requirements for transfer credit on the previous pages.

Overview of the Program

This program, based on an independent study format, is individualized to upgrade the advanced certificate or diploma graduate to the standards established for the degree. The program involves review, reading and writing assignments following the program syllabus. The student is required to purchase the books from the reading list in the Degree Student’s Guide. The program is designed to be completed in six months (Associate of Arts) or one year (Bachelor of Arts).

Costs of the Program

Application fee: ........................................................................................................... $75
Enrollment Fee (one-time): .......................................................................................... $40
Tuition (up to 24 credit hours at $75 a credit hour): ................................................... $1,800
Graduation Fee ............................................................................................................. $75
Plus: cost of collateral reading books (approximately) ............................................... $300
Total Cost of the Program ......................................................................................... $2,290
Plus 12 hours of Beyond Academics credit ................................................................. $900*
*Only graduates who have not previously earned Beyond Academics credit.
Total Cost with Beyond Academics ........................................................................ $3,190*

INSTE Youth

The purpose of INSTE Youth is to prepare young adults spiritually so that as they enter the college/work world, their faith will be strong. Through the Certificate program, INSTE Youth students, 16 years of age and above, receive college credit that may be transferrable to colleges and universities of their choosing. Transfer credit is at the discretion of the receiving institution.

Youth ages 14 and 15 may enroll as special audit students. They must do all the work of regular students – i.e., study, attendance, exams, and participation – but do not receive college credit until they reach 16 at which time they may apply for an upgrade to regular student status. Contact INSTE for specific requirements.

Advanced Standing and Transfer of Credits

A certain number of credits may be transferred for courses studied in an appropriately accredited
college or university. An official transcript must be sent directly to INSTE from the institution in which that credit was earned. Transfer credit is granted only for courses for which a “C” (see the grade scale) or better has been earned. All transfer credit must fit INSTE’s academic program requirements. No course may be substituted for Discipleship 1 (certificate program) or Church Leadership (advanced certificate/diploma/degree program). INSTE reserves the right to determine whether or not it will accept transfer credits from another academic institution.

**Maximum Credit Accepted.**

The maximum number of credit hours that can be accepted in transfer is as follows.

<table>
<thead>
<tr>
<th>Program</th>
<th>Maximum transfer credit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Certificate</td>
<td>6 credit hours</td>
</tr>
<tr>
<td>Advanced Certificate</td>
<td>28 credit hours</td>
</tr>
<tr>
<td>Diploma</td>
<td>50 credit hours</td>
</tr>
<tr>
<td>Associate of Arts</td>
<td>48 credit hours</td>
</tr>
<tr>
<td>Bachelor of Arts</td>
<td>96 credit hours</td>
</tr>
</tbody>
</table>

**A-Level Courses**

The high school curriculum in the United States prepares college-bound students for a four-year bachelor’s degree program. However, in many other countries, the school system prepares qualified high school students for a three-year bachelor’s degree program by providing advanced courses in high school (A-Levels). INSTE accepts A-Level certificates as transfer credit to meet General Education requirements.

**College-Level Examination Program (CLEP).**

INSTE accepts up to 32 credits for examinations of the nationally administered College Level Examination Program (CLEP). Students wishing to transfer CLEP credit must earn scores recommended by the American Council on Education.

**Advanced Placement (AP) Credit**

Degree credit is awarded for General Education transfer if a grade of three or better is achieved on the Advanced Placement Examination of the College Board on subject matter that would apply to a course fulfilling a general education requirement. Under this program, no more than 15 credits are awarded for transfer.

**Beyond Academics.**

Credit may be given for adequately documented and validated experiential learning equivalent to that described in the Beyond Academics manual. Determination of the amount of credit awarded
is based on a review of the student’s Ministry Portfolio. Instructions for the completion of the Portfolio can be downloaded from the website. In no case will the award of experiential credit exceed the 12 credits required for Beyond Academics, nor will experiential credit substitute for academic courses required by INSTE.

**Transfer credits to other institutions.**
Although INSTE is accredited by DEAC and many colleges and universities accept our credits, the transfer of academic credits to any institution is determined by the receiving institution. The student who plans to transfer INSTE credits is advised to check with the receiving institution.

**Transcripts**
All graduates receive a free transcript with their certificates or diplomas. All other transcripts must be obtained through submitting a transcript request form accompanied by the payment of $5 for each official transcript requested. The student or graduate requesting the transcript should also indicate to the office of the Registrar where the transcript is to be sent. The transcript request form is available on the website.

**Code of Conduct and Student Expectations**

**Academic Integrity**
All students are expected to adhere to high standards of integrity at all times. INSTE’s motto states it simply: “Excellence in character, knowledge and ministry.” Character development is the primary focus of the certificate program and the foundation of the advanced certificate/diploma and degree programs. The development of Christ-likeness in all areas of the student’s life is the ultimate goal of every course. Therefore, some types of behavior are not allowed, such as cheating, plagiarizing, falsifying information, etc. Examples of this type of conduct are as follows:

1. Copying someone else’s answers on an exam
2. Submitting someone else’s work as his or her own
3. Neglecting to identify the source of copied material in a written assignment
4. Unauthorized collaboration in the writing of a written assignment
5. Circulating copies of previously given exams.

Any student found to be in violation of this policy will be subject to discipline, which may range from lowering a grade to expulsion, depending on the circumstances of the case.
**Code of Conduct**

Inste Bible College exists for the purpose of making disciples and developing leaders for the extension of the Kingdom of God. It is essential, therefore, that the attitudes and behaviors of all members of the INSTE community reflect the character of Jesus Christ at all times.

By enrolling in an INSTE course, students voluntarily assume the responsibility to abide by all regulations in the Student Handbook and to be careful not to be involved in any activity which would be morally or spiritually destructive or reflect poorly on the cause of Jesus Christ, INSTE or their local church. In particular, INSTE expects students and leaders to refrain from being under the influence of intoxicants, using or possessing illegal drugs, and unbiblical sexual behavior, including sexual harassment. In addition, all students and leaders must abide by INSTE’s Statement on Human Sexuality found on our website. (Under About / Declaration of Faith).

All students, leaders and staff represent Christ and INSTE wherever they are, and are expected to exhibit a distinctively Christian lifestyle in all their activities, both in the INSTE group itself as well as in their church and community.

INSTE is prepared to take action to prevent and correct any violation of this policy. Any member of the INSTE community—whether faculty, staff, leader or student—found in violation of this code of conduct will be subject to discipline and possible dismissal.

**Expulsion**

INSTE reserves the right to expel a student for the following reasons: evidence of abandoning the Christian evangelical faith, attitudes that harm the unity of the INSTE group and/or the local church, expulsion from the local church on biblically-proven grounds, or abandonment of faithful communion in a local church.

Evidence of a possible cause for expulsion will be presented to INSTE in writing, signed by the group leader and responsible leaders in the local church. The administration will investigate the allegation and interview the student. If the accusations are proven to be true, the student will be expelled from INSTE. The student will be notified in writing of his/her expulsion. The group leader and other responsible parties at the local church will also be notified in writing. The student will be allowed to re-enroll in INSTE if and when he/she demonstrates repentance and restoration and, during a period of time determined by INSTE and the local church leaders, evidences good testimony of his/her spiritual and moral restoration.

**Sexual Abuse Policy**

All Inste Bible College staff, group leaders, and students are expected to treat one another with dignity and respect. Staff, group leaders and students must always remember that they are not only representing Inste Bible College, but more importantly the Lord Jesus Christ. Sexual abuse of any kind, including sexual harassment, is strictly prohibited and will not be tolerated. Any
member of the INSTE community—whether faculty, staff, leader or student—found to be guilty of sexual abuse will be subject to dismissal and to prosecution.

All administration, staff, faculty and group leaders, who in the scope of their responsibilities see, know about, or reasonably suspect that sexual abuse has occurred, must report it as indicated below. Proof that the abuse has occurred is not required in order to be obligated to report.

Suspected abuse shall be reported to Inste Bible College’s administration within 24 hours. Reporting may be made by telephone or in writing. The suspected abuse shall also be reported to local law enforcement within the same 24 hour period.

Given the nature of our institution, Inste Bible College does not provide counseling for those who are dealing with the trauma of sexual abuse; however, below we have listed resources for students and staff who need support in order to prevent sexual abuse and also to provide education and protection.

Resources available to students affected by sexual abuse

• First and foremost we recommend that students and/or group leaders seek out counseling and support from the pastor of their churches or from any licensed counselors in their church congregation who have experience dealing with those who have been sexually abused.

• National Sexual Assault Telephone Hotline. Call 800.656.HOPE (4673) to be connected with a trained staff member from a sexual assault service provider in your area. You can also visit online.rainn.org to receive support via confidential online chat.

• Pact5. Pact5 is a grassroots movement that began in the documentary production classes of five universities. Dedicated to stopping rape and sexual assaults in colleges, Pact5 believes that short documentaries produced by students can create powerful stories that can change potentially tragic behavior patterns. http://pact5.org/

• Response Ability. The Response Ability Project “empowers people to intervene in problem situations.” Read blog posts, watch videos, and access other information to explore how to be an “Everyday Hero” against sexual abuse and assault. http://www.raproject.org/

• Mentors in Violence Prevention. MVP engages leaders on campus who work to prevent and respond to sexism and violence. http://www.mvpnational.org

• My Strength. My Strength teaches young men to become allies in ending violence by demonstrating compassion and respect. http://www.mystrength.org

• Men Can Stop Rape. Men Can Stop Rape provides training programs and initiatives that promote healthy masculinity and activism in violence prevention. http://www.mencanstoprape.org

• Step UP! Program. This program gives students skills for intervening in risky situations. http://www.stepupprogram.org/students/
• **Joyful Heart Foundation.** This organization provides resources and support for those affected by sexual abuse. [http://www.joyfulheartfoundation.org/](http://www.joyfulheartfoundation.org/)

• **Rape Crisis Centers.** Please visit [https://centers.rainn.org/](https://centers.rainn.org/) to find a rape crisis center in your local area. These centers can help provide crisis intervention and counseling.

**Drug and Alcohol Policy**

Our drug and alcohol policy is as follows: the unlawful possession, use, or distribution of controlled substances by students, group leaders and staff is strictly prohibited. As our code of conduct states, all students, leaders and staff must refrain from being under the influence of intoxicants in accordance with the commands of Scripture (Ephesians 5:18). This policy will be considered violated if a student, leader or staff member is found to be in possession of any controlled substance which is against the law. This policy will also be considered violated if a student is intoxicated from alcohol consumption or drug use.

If a student, group leader or staff member is found to be in violation of this policy, INSTE will notify the appropriate law enforcement agencies if the student has broken any local or federal laws. Also, any student, group leader, or staff member found to be in violation of this policy will be subject to discipline and possible dismissal. The decision to expel a student will be dealt with on a case by case basis as INSTE recognizes that each person and each circumstance is unique.

Given the nature of our institution, INSTE does not offer any drug or alcohol counseling services however we do recommend the following resources for counseling, treatment and prevention to our students, volunteers and staff:

• **Teen Challenge.** Christ-centered, faith-based solutions for youth, adults, and families struggling with life-controlling problems, such as addiction. Teen Challenge has centers located throughout the United States. [https://www.teenchallengeusa.com/](https://www.teenchallengeusa.com/)

• **Celebrate Recovery.** Celebrate Recovery is a biblical and balanced program that helps us overcome our hurts, hang-ups, and habits. It is based on the actual words of Jesus rather than psychological theory. Celebrate Recovery is now in over 29,000 churches worldwide. [http://www.celebraterecovery.com/](http://www.celebraterecovery.com/)

• **Alcoholics Anonymous.** Alcoholics Anonymous is an international fellowship of men and women who have had a drinking problem. It is nonprofessional, self-supporting, multiracial, apolitical, and available almost everywhere. There are no age or education requirements. Membership is open to anyone who wants to do something about his or her drinking problem. [http://www.aa.org/](http://www.aa.org/)

• **Narcotics Anonymous.** Similar to Alcoholics Anonymous, Narcotics Anonymous is a global, community-based organization with a multi-lingual and multicultural membership. [https://www.na.org/](https://www.na.org/)
• **SAMHSA.** The Substance Abuse and Mental Health Services Administration (SAMHSA) is the agency within the U.S. Department of Health and Human Services that leads public health efforts to advance the behavioral health of the nation. SAMHSA's mission is to reduce the impact of substance abuse and mental illness on America's communities.

http://www.samhsa.gov/

• **National Registry of Evidence-based Programs and Practices.** NREPP is a searchable online registry of more than 350 substance abuse and mental health interventions. NREPP was developed to help the public learn more about evidence-based interventions that are available for implementation. NREPP does not endorse or approve interventions.

http://nrepp.samhsa.gov/01_landing.aspx

**Student Record Retention Policy**

INSTE keeps each student’s academic records permanently. This includes the student’s grades and transcripts. After five years of inactivity or graduation the individual student’s file will be destroyed. This file contains any student registration forms, any correspondence with the student, applications and individual student course work (final exams, term papers etc.). Other applications made by the student such as transcript requests, refund requests, certificate requests etc. are kept in a separate location and are discarded after two years.

**Graduation**

**Graduation Requirements**

To receive the Certificate in Christian Ministry, the Advanced Certificate in Bible and Theology, the Associate of Arts in Bible and Theology, the Diploma in Bible and Theology, or the Bachelor of Arts in Bible and Theology, the student must receive a passing grade in all courses (see Grading Scale) and pay all fees.

All exams and projects of the candidates for an advanced certificate/diploma or degree must be received by the INSTE office at least two weeks before the published commencement date. If, however, students who finish their course work and other requirements for graduation except for the final exam in their final course, may participate in the graduation ceremonies, provided that all requirements will be completed and received by the INSTE office at least three business days before the official end of the school year on June 30th.

**Certificates** are granted by INSTE upon receipt of a Certificate Request Form with the required fee. The form is submitted either with the final exams or after receiving the final grades, and not less than one month before they are needed for local graduation ceremonies. Certificates are granted throughout the year, whenever a group finishes the program. However, certificate requests are processed at the end of each month and sent out the first week of the following month.
The certificate program graduation is celebrated at the group’s local church. The INSTE office provides guidelines and suggestions to the church to help make the graduation a significant event for those who finish their studies in this program. All graduates are listed in the Commencement Bulletin at the INSTE annual graduation in June.

**Advanced Certificates, Diplomas and Degrees** are granted once a year in an annual graduation ceremony held at the national graduation.

**Annual National Graduation**
Each year INSTE celebrates a national graduation at which topics of vital interest to the church and evangelism are covered. The event begins on Friday evening with a Graduation Banquet and ends with the graduation ceremony on Saturday. Students, alumni, group leaders and mentors come together at graduation for personal enrichment, to celebrate commencement and to get to know INSTE students from around the nation. Please contact us for specifics about this year’s national graduation.

**Financial Information**
INSTE is a not-for-profit ministry, supported wholly by the tuition and fees of its students, and the voluntary contributions of individuals and churches. We are committed to cost-effective discipleship and leadership education.

As a 501 (c) 3 exempt organization, INSTE is qualified to receive tax-deductible gifts.

**Cost per Course**
**The Certificate Program: Cost per Course: $90**

The Certificate Program is comprised of four 16-week courses. Students enroll for one course per semester.

The cost per course includes the following fees: tuition (for 2 semester hours of credit), enrollment, book plus shipping and handling.

**The Advanced Certificate/Diploma Program: Cost per Course: $240**

The cost per course includes tuition (for 2.5 semester hours of credit), enrollment, interactive book plus shipping and handling.

**The Degree Program: Cost per Course: $315**

The cost per course includes tuition (for 3.5 semester hours of credit), enrollment, interactive book plus shipping and handling.

**Additional Costs (Degree Program):** Students applying for the degree program are required to purchase books from our reading list in the Degree Student’s Guide. Most books on this reading list are available in electronic format or in print.
### Other General Fees

<table>
<thead>
<tr>
<th>Other General Fees</th>
<th>Level 1</th>
<th>Level 2</th>
<th>Notes</th>
</tr>
</thead>
<tbody>
<tr>
<td>Audit Fee</td>
<td>$19</td>
<td>$75</td>
<td>Per course</td>
</tr>
<tr>
<td>Reexamination</td>
<td>$25</td>
<td>$25</td>
<td>Per course</td>
</tr>
<tr>
<td>Credit Hour</td>
<td>$19</td>
<td>$75</td>
<td></td>
</tr>
<tr>
<td>Study Extension</td>
<td>$25</td>
<td>$25</td>
<td>Per student, course</td>
</tr>
<tr>
<td>Transcript</td>
<td>$5</td>
<td>$5</td>
<td>Level 2 includes Level 1</td>
</tr>
<tr>
<td>Transfer Credit Evaluation</td>
<td>$25</td>
<td>Varies*</td>
<td></td>
</tr>
<tr>
<td>Graduation</td>
<td>$10</td>
<td>$75</td>
<td></td>
</tr>
<tr>
<td>Degree application fee</td>
<td>N/A</td>
<td>$75</td>
<td>Associate or Bachelor applicants only</td>
</tr>
</tbody>
</table>

* Evaluation of transfer credit for the diploma program, $50. Transfer of General Education courses to the degree program is included in the application fee; evaluation of experiential learning, $50. See “Beyond Academics” above for more information. INSTE reserves the right to change costs at any time.

### Payment of Fees and Tuition

All fees and tuition must be remitted to the INSTE office along with the properly completed enrollment forms of all the students in the group plus the book order form before books and materials will be shipped. Payment may be made by credit card (Visa or MasterCard) or by church check. No books will be shipped to churches with outstanding balances over $100.

A group leader or mentor who wishes to receive the Certificate in Christian Ministry, the Advanced Certificate in Bible and Theology, the Associate of Arts in Bible and Theology, the Diploma in Bible and Theology, or the Bachelor of Arts in Bible and Theology offered by INSTE will register as a student and pay all corresponding fees. He or she is required to take all the examinations, and do the work required for the courses.

### Memorial Scholarship Fund

A limited amount of financial help for needy students is available through the Memorial
Scholarship Fund. The student must petition for assistance using the form available on the website. His/her request must be approved by the group leader (except in the case of online students). If the request is granted, the student will receive a reduction of up to 50% of the student’s books and tuition. INSTE determines the amount awarded. If the request is denied for any reason, the student and group leader will be informed. Financial assistance will be dispersed only as funds are available.

From time to time, other assistance is made available on a temporary basis. The availability of such funds is advertised in the monthly newsletter and on our website.

** Married Student Discount**

When both husband and wife study concurrently—at the time of enrollment, whether the same course or in different courses—they will each be eligible for a 25% tuition discount, according to the program in which he/she is studying. If the spouse joins later during the semester, only the enrolling spouse receives the discount. Both must buy books. If a spouse withdraws, the total discount awarded to both spouses will be deducted from any refund due.

**Shipping and Handling Costs**

All students need books to study. Books cannot be shared because the INSTE books are designed as interactive texts. The book is the student’s “personal professor.” Every student pays a flat shipping and handling fee for each course. On rare occasions, a student has a book he or she has previously purchased. However, that student still will need to pay the shipping and handling fee because of other materials shipped and handled for that semester.

**Refunds**

**Distance Leader Training**

An applicant for distance leader training may request a refund in writing, by phone or in person if he/she cancels within 14 days of the shipment of the training materials. The certification fee will be refunded in full. A check will be sent to the church with the applicant’s name on the memo line.

**Student Refund: Enrollment Cancellation.** A student’s enrollment will be cancelled and tuition and enrollment refunded in full if circumstances preclude completion of even one lesson and if the student cancels within 5 days of enrollment. If the student does not cancel within 5 days of enrollment a 20% administrative fee will be deducted from the refund. A check will be mailed to the student or to the church depending on who paid the course fees.

**Student Refund: Withdrawal.** When a request for a refund is received, the group leader informs INSTE of the last lesson completed by the student requesting the refund and the date of the withdrawal. The tuition/enrollment refund is calculated according to the number of lessons completed. An administrative fee of 20% will be deducted from the refund. A check will be
mailed to the student or to the church depending on who paid the course fees.

**The Certificate Program**

No lesson completed: .................. Full tuition/enrollment refund  
Lessons 1-2: ............................ 90% tuition/enrollment refund  
Lessons 3-4: ............................... 75% tuition/enrollment refund  
Lessons 5-7: ................................. 50% tuition/enrollment refund  
Lessons 8-14: .............................. No tuition/enrollment refund

**The Advanced Certificate, Diploma and Degree Programs**

No lesson completed..............: Full tuition/enrollment refund  
Lesson 1: ................................. 75% tuition/enrollment refund  
Lesson 2: ................................. 50% tuition/enrollment refund  
Lesson 3: ................................. No tuition/enrollment refund

**Book Refund**

Books returned to the INSTE office in new condition are refunded at 100% and those returned in usable condition are refunded at 50%. INSTE determines the usability of returned books. A check will be mailed to the student or to the church depending on who paid the book fee.

**Complaint Policy**

INSTE Bible College does everything within its power to assure that the student’s experience in INSTE is fruitful and satisfying. However, if there is a complaint or grievance, the following policy applies.

Questions about course content, exams and related issues are referred to the Dean’s office. The complaint is examined and an explanation of the point in question is sent to the student and the student’s group leader via mail, email or by phone by the Academic Dean.

Questions relating to online issues are handled by Student Services. The issue is researched and resolved and the answer communicated to the student and group leader via mail, email or by phone by the Director of Online Services.

Questions relating to delivery of course materials are directed to Shipping and Production. The solution is communicated to the student and group leader by a staff member.

Questions involving enrollments or grades are referred to the Registrar’s office. Most issues are resolved with a simple phone call or email by the Registrar.

In more complex situations the President becomes involved, who, in consultation with staff members, resolves the issue and communicates with the aggrieved persons.

A record of the complaint and its resolution is logged by the staff member handling the
complaint. A complaint file is kept in the Dean’s office. Students wishing to file a grievance or complaint with INSTE may do so by mail, email, phone, fax, or in person.

**Rights under FERPA**

The Family Education Rights and Privacy Act (FERPA) protects students’ rights with respect to their education records.

The student has a right to inspect and review his or her education records within 45 days of the day INSTE receives such a request for access. That request must be submitted in writing by the student to the registrar indicating the record he or she wishes to inspect. The time and place of inspection is communicated to the student by the registrar. The student may request that the record be copied and mailed. A fee of 25 cents a page plus postage will be assessed.

The student has a right to request amendment of his or her record that he or she believes is inaccurate. The request sent to the registrar must clearly identify the part they want changed and specify why they believe it is inaccurate or misleading. If INSTE decides not to amend the record as requested, the student is notified of that decision and advised of their right to a hearing.

The student has a right to consent to disclosures of personally identifiable information contained in the student’s records, except to the extent that FERPA authorizes disclosure without consent. One such exception is INSTE staff who need to review a record in order to fulfill their professional responsibility. At the time of enrollment, the student authorizes in writing the group leader’s access to his or her grades for that course.

Directory Information is information which can be publicly released without needing to seek the student’s consent. At INSTE, Directory Information is considered to be, but is not limited to: name, address, telephone listing, electronic email address, date and place of birth, marital status, preferred language of study, occupation, educational level, church affiliation, program of study, dates of attendance, enrollment status (active, inactive, full-time or part-time), location of study (church’s name, city, state or online), degrees completed, and graduation dates. Private or “Non-Directory” information may only be released by the student’s written request. Private information is considered to be: courses completed, financial transactions, grades and G.P.A.

The student has a right to “Block” the release any public “Directory Information.” The “Block” has to be submitted in writing to INSTE, with the student’s personal information, date, signature and any specific type of information that the student chooses to restrict from being released.

The student has a right to file a complaint with the U.S. Department of Education concerning alleged failures of INSTE to comply with the requirements of FERPA.

The address is: Family Policy Compliance Office, U.S. Department of Education, 400 Maryland Avenue, SW, Washington, DC 20202-5920.
Civil Rights and Nondiscriminatory Policy
The Policy of INSTE is to provide equal opportunity for all qualified persons in our educational programs. In full and affirmative compliance with the laws of the United States and all applicable regulations thereto, INSTE does not discriminate on the basis of race, color, national or ethnic origin, age, gender or physical handicap in its admission policy or scholarship programs.
Meet our Staff

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Hours of Operation
The office is open from 8:00 am to 4:30 pm (Central Time) Monday through Friday. Calls after hours are routed to voice mail, which are answered on the next business day.

Holiday Schedule
The office will be closed on the following holidays:

New Year’s Day January 1
Memorial Day Last Monday in May
Independence Day July 4
Labor Day First Monday in September
Thanksgiving Fourth Thursday in November.
   (The office is also closed the day after Thanksgiving)
Christmas December 25